



GETTING CARE

CARE INFORMATION & GUIDANCE

Housingcare.org

0800 377 7070

www.housingcare.org

Information for older people charity run website. They advertise retirement and care homes as well home services, live in Carers, and services to adapt homes, such as lifts. They link to First Stop which publish several useful fact sheets about accommodation, including staying in your own home, and getting support to do so. Some of the useful leaflets include "Coming Home from Hospital", "Accommodation Options for Older People with Dementia" "Care and Support at Home".

Carers Bucks

0300 777 2722

www.carersbucks.org

An independent charity commissioned by Bucks Council to support carers. All their services are free. There is a wealth of information on their website. They have a special service for carers over 75 years old. Who may need more intensive support. The Carers Bucks hospital team support carers in all four Buckinghamshire hospitals – stoke Mandeville, Wexham Park, High Wycombe and Amersham. For more information, please phone the Carers Bucks office.

Age UK

0800 678 1602 Aylesbury Office 01296 431

911 Monday – Friday 9.30 – 14.30

www.ageuk.org.uk/buckinghamshire

They offer advice over the phone as well as publishing a number of very useful Information guides and Factsheets about a large range of topics including Health, Legal matters, Financial matters including benefits. They also link in with Age Concern.

Buckinghamshire Council

www.careadvicebuckinghamshire.org

Support and information on their website

They also have a Safeguarding Adults Team

0800 137915 to help in a crisis out of hours

emergency duty team 0800 999 7677

The Care Quality Commission

03000 616161

www.cqc.org.uk

Independent regulator of health and adult social care in England.

Makes sure health and social care services provide people with safe, effective, compassionate, high-quality care and we encourage care services to improve.

Services regulated by the CQC:

- All regulated care providers both home care and care homes.
- Hospitals
- Doctors / GPs
- Dentists
- Clinics
- Community Services
- Mental health services

Helps you to make a decision when finding the right service for you / your loved one. Produces excellent booklets, downloadable from their website:

"What can I expect from a good care service?"
www.cqc.org.uk/help-advice/what-expect-good-care-services/what-expect-good-care-service

Covering care homes, home care, hospitals etc.

Please note: you can check Inspection Reports on the CQC web site for regulated care providers at www.cqc.org.uk

Care SPECIALIST DEMENTIA CARE HOMES

Cliveden Manor

210 Little Marlow Road, Marlow, Bucks
SL7 1HX 01628 401100
www.signature-care-homes.co.uk/communities/cliveden-manor-in-marlow

Residential, dementia specialist, nursing and respite care

Sir Aubrey Ward House

Prospect Road, Marlow, Bucks SL7 2PJ
01628 890150
www.fremantletrust.org/sir-aubrey-ward-house

Residential dementia specialist, nursing and respite care

Gracewell

The Row, Lane End, Bucks HP14 3JS
01494 419277
www.gracewell.co.uk/care-homes/highwycombe

Residential dementia specialist, nursing and respite care

Catherine Court

Cressex Road, High Wycombe, Bucks
HP12 4QF 0333 4343 010
www.careuk.com/care-homes/catherine-court-high-wycombe

Nursing and dementia care and dementia nursing

Clara Court

21 Courthouse Road, Maidenhead, Berks
SL6 6JE 0333 434 3017
www.careuk.com/care-homes/clara-court-maidenhead

Residential and dementia care

Meadowside Care Home

202 Little Marlow Road, Marlow, Bucks
SL7 1HX 01628 898068
www.meadowsidecarehome.co.uk

Residential, respite and day care.

Henley Manor

Mill Lane, Henley, Oxon RG94HD
01491 455294
www.hallmarkcarehomes.co.uk

Residential, dementia specialist and respite care

Chiltern Grange

Ibstone Road, Stokenchurch, Bucks
HP14 3GG 01494 480200
www.porthaven.co.uk

Client Services. They offer care for all stages of dementia except very specialised care. Respite care also offered.

Brook House Care Home

28 The Green Wooburn Green. HP10 0EJ
01628 528228
www.carehome.co.uk

Privately owned nursing care. Local Authority rates accepted.

Kingfishers Nursing Home

Fieldhead Gardens, Bourne End, Bucks
SL8 5RA 01628 520020
www.kingfishersnursinghome.co.uk

Dementia care, nursing

Sunrise of Beaconsfield

30 – 34 Station Road, Beaconsfield, Bucks
HP9 1AB 01494 739600
www.sunrise-care.co.uk

Residential, dementia specialist and respite care

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DEMENTIA NURSING (ADVANCED, CHALLENGING BEHAVIOUR)

Catherine Court - Care UK

Cressex Road, High Wycombe HP12 4QF 03334343

OTHER CARE HOMES – NOT SPECIALIST DEMENTIA

Bradbury House,

Windsor End, Beaconsfield HP9 2JW

01494 671780

www.bradburyhouse.co.uk

Assisted Living and also day care

Chilterns Manor

Northern Heights, Bourne End, SL8 5LE

01628 528676

www.cmanor.co.uk

Assisted Living

HOME CARE - HELPING PEOPLE STAY AT HOME

- Domiciliary Care – Hourly, drop-in care. You arrange when and how long you need them for.
- Live-in care managed – These providers offer a fully managed service, employing the carers whilst they are with you.
- Live-in care unmanaged – These providers are an introduction agency - you employ the carers.
- Live-in care regulated – Regulated and inspected by the CQC.
- Live-in care unregulated – Not regulated or inspected by the CQC.

Domiciliary Care - Hourly drop-in

Home Instead

Bourne End

01494 411268

www.homeinstead.co.uk

[/buckinghamshire-south](http://www.homeinstead.co.uk/buckinghamshire-south)

Home independence, recovery, support, companionship, personal care, dementia care.

Managed & regulated

Radfield Care

Wycombe

01494 809718

www.radfieldhomecare.co.uk

Medication support, housework, meal prep, getting out and about, dementia care.

Also offer respite care to carers

Managed & regulated

Halcyon Homecare

Maidenhead

01628 298262

www.halcyonhomecare.co.uk

Companionship, personal care, medication support, meal prep.

Managed & regulated

Live-In Care - Carer lives in client's home

Oxford Aunts Care Ltd

01865 791017

www.oxfordaunts.co.uk

Specialist dementia care, care for most conditions, rehabilitation, and companionship through to palliative/end of life care. Ongoing and respite.

Managed & regulated

Ashridge Home Care Ltd

01494 917344

www.ashridgehomecare.co.uk

Dementia care, care for many conditions, rehabilitation to palliative/ end of life care.

Managed & regulated

DAY CENTRES (Please check first on the status of events)

Please also see the main information sheets for various clubs and social activities.

Princes Day Centre

Wooburn Green, Bourne End,

01628 527024

www.princescentre.org.uk

Transport available Monday Tuesday

Thursday and Friday 9am – 3pm

Bluebell Day Centre

71 Reading Rd, Henley-on-Thames

RG9 1AX

07931 980597

www.bluebellsdaycentre.org.uk

Transport Available Monday –

Thursday 10.30 – 15.30

Age Concern

38 Glade Rd, Marlow SL7 1DH

01628 482883

www.marlowageconcern.org

Offer a day centre with a cost of £7 to include refreshments and lunch. Transport also available. They also signpost to queries for help to Age UK for gardeners, general help, care homes etc.

They also offer transport to Doctor and Hospital appointments, presently charged at 65p per mile.

Please note: You can check Inspection Reports on the CQC web site for regulated care providers at www.cqc.org.uk

Glossary

Dementia Nursing - A care facility that can look after people living with dementia who have high needs / challenging behaviour (Previously known as EMI - Elderly Mentally Infirm)

Nursing Home - A nursing home has a full-time registered nurse on duty, round the clock. This is the type of home that may be needed if a person has a condition that requires nursing intervention, for example: Injections, complex wound dressings or other complex needs. People with catheters, hoisting needs, peg feeding etc can often be cared for at home or in a residential care home.

Respite Care - Short-term care, usually 2 - 8 weeks

Safeguarding Team - This is a central point for advice and support in relation to Adult Safeguarding. The team receives referrals, from public or professional, that relate to concerns of abuse and neglect for over 18s and screens these against the 3 criteria. For more information visit - www.buckssafeguarding.org.uk/adultsboard

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Please note:

- All details above have been collated and recorded as accurately as possible and will be updated regularly, with the most recent copy available on our website at www.mmdf.co.uk
- MMDF cannot endorse any service or organisation but can only signpost information. Individuals should make their own private enquiries to validate and ascertain suitability to their own requirements. It is best to check availability, suitability, advice and any particular restrictions that may apply to anyone's particular circumstances.
- There is also the impact that COVID-19 (Corona Virus) may well have had on events and services quoted above – please always check the status with the relevant organisation.



Website: www.mmdf.co.uk

Email: info@mmdf.co.uk



INFORM | INSPIRE | CONNECT

**MMDF is a Rotary Project started within Marlow Bridge Rotary Club,
a community club for the town. Please make contact to talk about other
volunteering projects in Marlow. www.marlowbridgerotary.co.uk**